

Download Emergency Department Staff Perception Of Social Work And Mental Health

Emergency Department staff perception of the role of social work and the social worker in the Emergency Department by Natasha M. Stepka, MSW, LGSW MSW Clinical Research Paper Presented to the Faculty of the School of Social Work St. Catherine University and the University of St. Thomas St. Paul, Minnesota

Increasingly, evidence is demonstrating that poor staff perception of workplaces impacts on staff retention and, thus, personnel and professional capital in an ED⁴¹ and creates concomitant risks to patient safety.⁵³ Such environments also increase the risk of developing mental health conditions such as burnout.¹⁸

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Perspectives of emergency department staff on the triage of mental health-related presentations: Implications for education, policy and practice. To explore ED staff perceptions of the factors that influence accuracy of triage for people with mental health problems. This qualitative learning needs analysis used a descriptive exploratory design.